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| --- | --- | --- | --- | --- | --- | --- |
| Requirement | Description | Recommendation | Resources | Does Practice Meet?  Yes | No | | Description of Practice Workflow |
| **TIER 2** | | | | | | |
| **Brief Interventions for BH Conditions** | Treat patients with identified BH needs-  **Methods:** Screening, Brief Intervention, and Referral to Treatment (SBIRT), brief Cognitive Behavioral Therapy (CBT), or an equivalent model  **Example Providers:** Front-line clinical provider (e.g., psychiatrist), integrated member of the clinical team (e.g., LICSW, MH Counselor) | *Patients must be able to access this requirement onsite, although BH interventions may be offered virtually.*  Educate PCPs around SBIRT  Sites with onsite BH clinicians- ensure clinicians use brief intervention methods  Sites without onsite BH clinicians- train a non-BH clinician on SBIRT and CBT for brief counseling after a positive screen for SUD to meet this requirement | * [WellSense BH Overview](https://www.bilhpn.org/wp-content/uploads/2023/05/Brief-BH-Interventions.pdf) |  |  | Method for delivering brief BH intervention: |
| **Telehealth-capable BH referral partner** | Include at least 1 BH provider who is capable of providing telehealth services. | Verify that the BH referral list includes at least 1 provider that offers telehealth via synchronous audio-video modality who is within the MassHealth network. | * [WellSense BH Referral Overview](https://www.bilhpn.org/wp-content/uploads/2023/05/BH-Referrals.pdf) * [Massachusetts BH Roadmap](https://www.bilhpn.org/wp-content/uploads/2023/03/MassBHRoadmap-One-Pager.pdf) * [MCSTAP OnePager](https://www.bilhpn.org/wp-content/uploads/2023/05/New-MCSTAP-summary.docx)   [MA BHA Access Guide](https://www.bilhpn.org/wp-content/uploads/2023/05/MABHA-Overview.pdf) |  |  | Provide list of telehealth capable BH Provider(s) for referrals: |
| **E-consults available in at least 3 specialties** | Offer asynchronous, consultative, provider-to-provider communications within a shared EHR or web-based platform between primary care and specialist providers over a secure electronic medium. | Rely on the specialty network that already exists within your organization so that you can take advantage of communicating within the same EMR. | * [WellSense e-Consults Overview](https://www.bilhpn.org/wp-content/uploads/2023/05/Tier-2-and-3-E-Consults-Overview.pdf)   *Update as of May 2023- MCSTAP is not yet active and therefore will NOT count towards this requirement until further notice* |  |  | Specialty 1:  Specialty 2:  Specialty 3:  Secure Method of Communication: |
| **After-hours or weekend session (1+ session)** | Offer at least 4 hours for in-person or telehealth after-hours visits with regular practice providers at least once per week. | Hours may fall within any of the following timeframes-  M-F: Outside the hours of 8:00 a.m.-5:00 p.m.  Weekend: During any period | * [WellSense After Hours Overview](https://www.bilhpn.org/wp-content/uploads/2023/05/After-Hours-Information.pdf) |  |  | After Hours Schedule: |
| **Team-based staff role (>0.3FTE)** | Maintain at least 1 team-based staff role dedicated to the specific primary care site. This role may conduct a portion of its activities virtually and must be available for >=three 4-hour sessions. | **Example Providers:** CHW, Certified Peer Specialist, Recovery Coach, Family Partner, Family Navigator, Social worker, or Nurse CM  **Responsibilities:** Conduct team-based huddles and patient-facing activities; be involved with pre-visit planning, population health management, and process improvement, etc. | * [WellSense Staffing Overview](https://www.bilhpn.org/wp-content/uploads/2023/05/MassHealth-ACO-Tier-2-Team-Based-Staff-Overview-1.pdf) |  |  | Name of Team Based Staff: |
| **Requirement** | **Description** | **Recommendation** | Resources | **Does Practice Meet?**  **Yes | No** | | **Description of Practice Workflow** |
| **Maintain a consulting independent BH clinician** | Maintain a dedicated consulting BH clinician available to assist the practice with cases of moderate complexity. This resource may be available virtually or asynchronously but should respond within 2 business days. | **Examples Providers:** Psychiatrist, psychologist, psychiatric clinical NP, LICSW, LHMC, LMFT  This requirement may be fulfilled via a single licensed provider meeting both this requirement and the team-based staff role requirement above. | * [WellSense BH Clinician Overview](https://www.bilhpn.org/wp-content/uploads/2023/05/MassHealth-ACO-Consulting-BH-Clinician-Overview.pdf) |  |  | Name of Consulting BH clinician: |
| **Non-clinical, onsite staff with children, youth, and family-specific expertise** | This role is responsible for communicating with and being the site’s primary and reliable point of contact to the CBHI program, Family Resource Centers, and schools/early childhood education settings. They should be familiar with BH and HRSN of patients. | |  | | --- | | **Example Staff:** Nurse or MA that has knowledge of referral and school resources |   This may be met virtually but the staff member should be available onsite at least once per month. | [WellSense Pediatric Staffing Overview](https://www.bilhpn.org/wp-content/uploads/2023/05/WellSense-Onsite-Pediatric-Staff-Overview-Tier-2.pdf) |  |  | Name of staff: |
| **Provide onsite SNAP and WIC Support** | Assist patients in applying for and engaging in SNAP and WIC programs. Some assistance can be virtual, but enrollees must be able to access this requirement onsite. | Identify the staff member that will assist with these services by helping to verify patient eligibility and complete the online application.  For WIC, staff should assist eligible patients in applying online or scheduling an appointment at a local WIC Office:  [Online WIC Application](https://www.mass.gov/forms/apply-for-wic-online)  [WIC Office Locations](https://www.mass.gov/wic-information-for-participants/locations?_page=1)  For SNAP, staff should assist eligible patients with their online applications at the link below:  [Online SNAP Application](https://dtaconnect.eohhs.mass.gov/) | * [WellSense SNAP and WIC Overview](https://www.bilhpn.org/wp-content/uploads/2023/05/SNAP-and-WIC-Overview.pdf) * [MassHealth ACO Screening Requirements](https://www.bilhpn.org/wp-content/uploads/2023/03/MH-ACO-Screening-Requirements-3.8.23.pptx)   **WIC OnePagers**   |  |  |  | | --- | --- | --- | | [English](https://www.bilhpn.org/wp-content/uploads/2023/03/English-WIC-flyer-21.pdf) | [Arabic](https://www.bilhpn.org/wp-content/uploads/2023/03/Arabic-WIC-Flyer.pdf) | [Chinese](https://www.bilhpn.org/wp-content/uploads/2023/06/118953_BILHPN_WIC_Resources_MassHealth_Flyer_chinese.pdf) | | [Cape Verdean](https://www.bilhpn.org/wp-content/uploads/2023/06/118953_BILHPN_WIC_Resources_MassHealth_Flyer_Cape_Verdean_Creole.pdf) | [Dari](https://www.bilhpn.org/wp-content/uploads/2023/06/118953_BILHPN_WIC_Resources_MassHealth_Flyer_Dari.pdf) | [French](https://www.bilhpn.org/wp-content/uploads/2023/06/118953_BILHPN_WIC_Resources_MassHealth_Flyer_french.pdf) | | [Haitian Creole](https://www.bilhpn.org/wp-content/uploads/2023/06/118953_BILHPN_WIC_Resources_MassHealth_Flyer_HaitianCreole.pdf) | [Khmer](https://www.bilhpn.org/wp-content/uploads/2023/06/118953_BILHPN_WIC_Resources_MassHealth_Flyer_Khmer.pdf) | [Pashto](https://www.bilhpn.org/wp-content/uploads/2023/06/118953_BILHPN_WIC_Resources_MassHealth_Flyer_Pashto.pdf) | | [Portuguese](https://www.bilhpn.org/wp-content/uploads/2023/03/Portuguese-WIC-flyer-21.pdf) | [Russian](https://www.bilhpn.org/wp-content/uploads/2023/06/118953_BILHPN_WIC_Resources_MassHealth_Flyer_russian.pdf) | [Spanish](https://www.bilhpn.org/wp-content/uploads/2023/03/Spanish-WIC-flyer-21.pdf) | | [Swahili](https://www.bilhpn.org/wp-content/uploads/2023/06/118953_BILHPN_WIC_Resources_MassHealth_Flyer_Swahili.pdf) | [Vietnamese](https://www.bilhpn.org/wp-content/uploads/2023/06/118953_BILHPN_WIC_Resources_MassHealth_Flyer_Vietnamese.pdf) | |   **SNAP OnePagers**   |  |  |  | | --- | --- | --- | | [English](https://www.bilhpn.org/wp-content/uploads/2023/03/DTA-SNAP-Outreach-Flyer_English-2023-1.pdf) | [Arabic](https://www.bilhpn.org/wp-content/uploads/2023/03/DTA-SNAP-Outreach-Flyer_Arabic-2023.pdf) | [Chinese](https://www.bilhpn.org/wp-content/uploads/2023/03/DTA-SNAP-Outreach-Flyer_Chinese-Simplified-2023.pdf) | | [Cape Verdean](https://www.bilhpn.org/wp-content/uploads/2023/03/DTA-SNAP-Outreach-Flyer_Cape-Verdean-2023.pdf) | [Dari](https://www.bilhpn.org/wp-content/uploads/2023/03/DTA-SNAP-Outreach-Flyer_Dari-2023.pdf) | [French](https://www.bilhpn.org/wp-content/uploads/2023/06/118956_BILHPN_SNAP_Resources_MassHealth_Flyer_french.pdf) | | [Haitian Creole](https://www.bilhpn.org/wp-content/uploads/2023/03/DTA-SNAP-Outreach-Flyer_Haitian-Creole-2023.pdf) | [Khmer](https://www.bilhpn.org/wp-content/uploads/2023/03/DTA-SNAP-Outreach-Flyer_Khmer-2023.pdf) | [Pashto](https://www.bilhpn.org/wp-content/uploads/2023/03/DTA-SNAP-Outreach-Flyer_Pashto-2023.pdf) | | [Portuguese](https://www.bilhpn.org/wp-content/uploads/2023/03/DTA-SNAP-Outreach-Flyer_Portuguese-2023.pdf) | [Russian](https://www.bilhpn.org/wp-content/uploads/2023/03/DTA-SNAP-Outreach-Flyer_Russian-2023.pdf) | [Spanish](https://www.bilhpn.org/wp-content/uploads/2023/03/DTA-SNAP-Outreach-Flyer_Spanish-2023.pdf) | | [Swahili](https://www.bilhpn.org/wp-content/uploads/2023/03/DTA-SNAP-Outreach-Flyer_Swahili-2023.pdf) | [Vietnamese](https://www.bilhpn.org/wp-content/uploads/2023/03/DTA-SNAP-Outreach-Flyer_Vietnamese-2023.pdf) | | |  |  | Name of staff member who assists with SNAP/WIC application and engagement: |